



DESIGN
DEPLOY
> SUPPORT

SOFTWARE UPGRADES AND UPDATES

ENHANCED FUNCTIONALITY, EXTENDED PRODUCT LIFE

Is your organization deriving the maximum benefit from your current radio communications? Are there new capabilities and functions that would increase the efficiency or safety of your workers? Software enhancements may be an effective way to achieve more with your current equipment, extending its useful life and delaying the capital expenditure associated with obsolescence.

Tait technology is continually striving to deliver advanced functionality that is relevant to your organization and your industry. You can continue to access benefit from these advancements throughout the life of your network.

The right level of enhancement depends on your current software status and what your organization wishes to achieve:

- Software Upgrades for the genuine benefits of the latest features and functions, seamlessly deployed by Tait software experts,
- Software Updates that streamline operation, addressing your compatibility, efficiency and interface issues.

Tait experts will assess, plan and deploy your radio communications software enhancement for service continuity during upgrade and advanced network performance.

WHAT DOES SOFTWARE UPGRADES AND UPDATES INVOLVE?

Assessment and selection

Together, we review your current network compatibilities, identify potential risk, quantify backup requirements and clarify staff training needs.

Planning and scheduling

Key to a secure, streamlined network enhancement project, planning includes testing, operations and deployment. Backup and roll-back plans protect your network performance and data.

Deployment and testing

Whether deployed by our experts or yours, software enhancements are tested and deployed according to the comprehensive plan, so you can have confidence because the process is professionally managed.

Post-deployment options

Updating system documentation to reflect change and appropriate Technical Training ensures your people can deliver the operational benefits. Live performance monitoring will ensure your updated or upgraded system remains aligned with your key performance indicators.





WHAT DOES SOFTWARE UPGRADES AND UPDATES DELIVER?

Increased equipment effectiveness

When equipment software is upgraded to add new capabilities or updated to streamline operation, your network and the people who depend upon it experience increased productivity and operational effectiveness.

Extended equipment life

Regular updates and upgrades to your communications equipment software guarantee that product life is extended, ensuring ongoing manufacturer support while delaying equipment obsolescence and the associated capital cost.

Reduced outage risk

When your equipment software is updated by Tait experienced field engineers, equipment compatibilities – including third-party equipment – are investigated and fully understood. Potential issues are mitigated, avoiding the risk of incompatibility issues at rollout, to ensure uninterrupted service.

Tait offers a range of radio communications services in three portfolios:

DESIGN

Technologies, tools and ideas to predict, plan, identify and customize a communications solution that guarantees the right fit. Tait Design services include

- Customization,
- System Design,
- Network Migration Planning.

DEPLOY

The expertise to integrate and upgrade your radio solution, achieving seamless, streamlined and trouble-free implementation. Tait Deploy services include:

- Project Management,
- Technical Training,
- System Documentation.

SUPPORT

Continued, ongoing assurance and expert support for your equipment – and your people – for the life of your network. Tait Support services include:

- Health Check,
- Extended Product Warranty,
- Support Agreement.